



AUGUST 2026

PLAYMAKER HONOREES

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August 2026

Louise Denny

Group Sales Manager

Sales

RALLY AWARD!

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When stopping by to help set up a station for Courage Classic, STEVE MISCH and MIKE TRUJILLO saw the line of guests and jumped in to do check ins for hours - LORINDA MERRILL did the same for Copper Triangle, making a huge difference; OLIVIA BUTRYMOVICH and MARIA FOX didn't hesitate when I mentioned we could use help collecting phone numbers and general crowd control, staying at FD helping with this critical task - taking the brunt of a lot of frustration, too. The SALES & SERVICES TEAMS jumped into action to help us test keys and check rooms, and with arrival line management - a massive shout out to KYLE PETERSON, TAYLOR LESCAK, KATIE WEYANT, MIKA COOKSON, LOUISE DENNY, and the rest of the team who all volunteered their time or went above and beyond with their group, even if not directly at the Front Desk. So much extra work has happened behind the scenes. KELLY RENOUX came and made keys into the night during the initial Salto outage, and AMY GEPPI was the first to volunteer for a proposed overnight shift doing the same, even when her own team was preparing for a big weekend themselves. JARED FERRERA and the SECURITY TEAM worked 24/7 without rest to help let locked out guests and owners in, assisting with resetting locks on top of the normal Security duties associated with any big event.

And to reiterate last month's team playmaker award - another shout out to the entire PROPERTY MANAGEMENT TEAM for all of their help solving the Salto restoration, getting guest key access restored and reprogramming locks. They posted up at Front Desk for days, this collaboration was a true team effort. The IT TEAM has also been in the trenches with Lodging, this outage is unprecedented and we are so grateful for everyone's help and hard work.

NOMINATED BY: Krystal Ryan



August 2026

Taylor Johnstone

Sales Manager

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Kelly Renoux

Director of Employee Experience

Employee Experience/HR

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Security Manager

Security

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Director of Food & Beverage
F&B Admin
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Mika Cookson

Wedding and Group Coordinator

Wedding/Event Services

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August 2026

Kyle Peterson

Senior Manager of Group Services

Wedding/Event Services

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NOMINATED BY: Krystal Ryan



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Katie Weyant
Senior Events & Services Coordinator
Wedding/Event Services
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NOMINATED BY: Krystal Ryan



August 2026

Kimberly Harris

IT Business Analyst

IT

Steve, Kimberly, Lorinda, and Michael presented the idea of reactivation of employee passes last fall. During the winter season, we were able to test out how this process would work and walk through variety of scenarios of “if this happened, then what”. These different test scenarios ranged from:

- Individuals without eStore accounts
- Signing waivers online
- Reviewing instructions on how to login to the eStore
- Testing all products that EE sells including passes for: employees, dependents, Metro/VAC, Longevity
- Creation of a new product
- And more!

Throughout this process of reactivating passes, we adapted and:

- Made some products available at the PUB, so we could reduce the number of people coming to the EE Front Desk
- Created a RLT product only that encompassed all of their perks/benefits
- Created a specific receipt emailed out to individuals on how to login to the eStore
- Moved up our timeline of when winter passes will be ready

We experimented with the reactivation of passes this summer and we're ready to fully launch this upcoming winter season. THANK YOU Steve, Kimberly, Lorinda, and Michael for your hard work and dedication to the reactivation of passes. This truly was a team effort and we're excited to continue to enhance our employee experience here at Copper Mountain!

NOMINATED BY: Regina Case



August 2026

Lorinda Merrill

IT Business Analyst

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IT Business Analyst

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NOMINATED BY: Krystal Ryan



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Steve Misch

IT Senior Business Analyst

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NOMINATED BY: Krystal Ryan



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Michael Trujillo

IT Business Analyst

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And to reiterate last month's team playmaker award - another shout out to the entire PROPERTY MANAGEMENT TEAM for all of their help solving the Salto restoration, getting guest key access restored and reprogramming locks. They posted up at Front Desk for days, this collaboration was a true team effort. The IT TEAM has also been in the trenches with Lodging, this outage is unprecedented and we are so grateful for everyone's help and hard work.

NOMINATED BY: Krystal Ryan



August 2026

Grace Pomeroy
Athletic Club Manager
Athletic Club
RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Hunter Linekin

Central Reservations Supervisor

Central Reservations

RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Katie Llewellyn
Central Reservations Manager
Central Reservations
RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Tim Lonergan
Lodging Group Manager
Central Reservations
RALLY AWARD!

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As part of this effort, Tim Lonergan has been working extremely long hours to support his Cen Res, Front Desk and ROS teams, who are front and center in all of this. In addition to his front line help with guests and owners alike, a couple of 18 hour days and 14+ days straight, missing weekends and answering calls late at night, Tim has been critical to our strategic rebuild effort, helping to coordinate with our internal and external partners so we can pivot quickly and frequently to stay operational. Thank you, Tim!

NOMINATED BY: Krystal Ryan



August 2026

Sandi Siebenthal

Lodging Group Manager

Condo Maintenance and Housekeeping

RALLY AWARD!

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During this, Sandi Siebenthal has worked extremely hard keeping operations going with Housekeeping, manually running the boards and keeping rooms statuses straight so that things could be as seamless as possible for arriving guests and front-line staff, and so that guests could still arrive at a clean room even without a computer system. The Housekeeping team has had to learn a whole new procedure on the fly, starting on the busiest weekend of the summer. Thank you, Sandi!

NOMINATED BY: Krystal Ryan



August 2026

David Tornow

Bell Captain

Front Desk

RALLY AWARD!

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During this, the Front Desk team were front and center with the initial lock-outs when Salto went down, while pivoting to doing check-ins via Excel and learning new procedures on the fly and handling the guest questions face to face. This is a small summer team ordinarily, so as the only bell person, Dave worked double duty to help with resort-wide lockouts, coming in early, staying late and working on his day off, and then seamlessly covering the night shift afterwards some days. Dave has experience in many roles at Front Desk, and we so appreciate his flexibility and willingness to help out in any capacity. Thank you, Dave!

NOMINATED BY: Krystal Ryan



August 2026

Jack Coleman

Resort Services Agent

Guest Services and Guest Experience

Jack has been absolutely on it this summer, especially considering this is his first summer with Copper Mountain Resort Services. He has jumped in with a great attitude and has taken the initiative to learn across multiple areas of the operation, including Rentals, Retail, and Summer Guest Services.

One of the biggest examples of Jack's commitment has been his consistent involvement in the huge restickering project. He has been a constant presence throughout the project, putting in the time and effort to help get the job done right. He has shown that he is willing to step up, take on whatever needs to be done, and be someone the team can count on.

For his first summer with Resort Services, Jack has made a strong impression. He has shown up, worked hard, learned a ton, and consistently been someone we can rely on. Thank you, Jack, for all that you do!!

NOMINATED BY: Jenna Rosenhamer



August 2026

McKenzie Graham
Rental Owner Services Supervisor
Rental Owner Services
RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Liam Riley
Rental Owner Services Coordinator
Rental Owner Services
RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Nicole Simmons

Rental Owner Services Assistant Manager

Rental Owner Services

RALLY AWARD!

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As part of this, Nicole Simmons rebuilt months of owner reservations and checked them for accuracy after the system backup erased the results of many owner calendar submissions. The Rental Owner Services Team has been the frontline with our concerned Homeowners with their portal being down - these partners are much more invested than even a repeat guest and these conversations are deeply personal for many - thank you for maintaining your composure and professionalism during these difficult conversations, Nicole!

NOMINATED BY: Krystal Ryan



August 2026

Olivia Butrymovich

Communications & Philanthropy Manager

Marketing

RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Maria Fox
Director of Marketing & Events
Marketing
RALLY AWARD!

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NOMINATED BY: Krystal Ryan



August 2026

Lucia Lobon

Mountain Sustainability and Facilities Lead

Play Forever

PEAK AWARD!

I am pleased to nominate Lucia Lobon for a Copper Mountain Playmaker award in recognition of her dedication, professionalism, and positive influence on our team. Lucia consistently brings a strong work ethic, a solutions-focused mindset, and a willingness to support others. Her leadership has grown beyond her own work, allowing her to guide, encourage, and positively influence those around her through consistency, collaboration, and a commitment to being a positive example. Lucia also stands out for her ability to solve problems and continually find new ways to improve existing challenges. She approaches her work with accountability, thoughtful judgment, and a growing level of business maturity that has prepared her to take on the next challenge with confidence and purpose. Lucia's recent efforts to realign recycling in the EDGE and Sky Chutes called her to navigate a complicated landscape of business relationships and language challenges. She delivered not only professional interaction but also innovative multilingual instruction. Lucia's reliability, initiative, teamwork, and commitment to excellence make her highly deserving of this recognition.

Beyond the specific projects she supports, Lucia demonstrates the commitment we hope to see in a Playmaker every day. She builds trust through follow-through, communicates with care, and helps create an environment where team members feel supported and aligned around shared goals. Her ability to connect operational details with the bigger picture has strengthened our sustainability efforts and improved the experience for both employees and guests. Lucia leads by example, and her steady, positive presence continues to raise the standard for those around her.

NOMINATED BY: Jeff Grasser



August 2026

Sydney Petty

Mountain Sustainability and Facilities Lead

Play Forever

I am pleased to nominate Sydney Petty for the Playmaker award in recognition of her outstanding contributions to our team.

Sydney consistently demonstrates exceptional emotional intelligence, helping her identify opportunities others may overlook. She has a remarkable ability to understand both business needs and team dynamics, helping to uncover new pathways that advance our sustainability initiatives. Her collaborative approach and ability to build relationships make her an effective advocate for positive change and a key contributor to the Play Forever program's success.

Sydney also plays an important role in keeping our team organized, prepared, and focused on success. Through thoughtful analysis and careful planning, she identifies challenges and opportunities and then develops practical solutions that benefit both her teammates and leaders across the company. Rather than simply identifying problem areas for improvement, she takes the initiative to propose actionable solutions and help see them through to completion.

A recent example of Sydney going above and beyond was her initiative to completely rework the Play Forever team's weekly and monthly task schedule. She took the time to carefully analyze the efficiency and value of every recurring task, identifying opportunities to better structure priorities and improve workflow. Through her efforts, she developed a more organized and effective plan for accomplishing the team's responsibilities. The result was a schedule that improved efficiency, enhanced safety, increased accountability, and positioned the team for greater success. This project extended beyond her normal responsibilities and exemplified her proactive approach to problem-solving and operational excellence.

Sydney's emotional intelligence, analytical mindset, commitment to safety, and dedication to continuous improvement make her an invaluable member of our organization. She consistently exceeds expectations and is highly deserving of recognition as a Copper Mountain Playmaker.

NOMINATED BY: Jeff Grasser



August 2026

Lodging TEAM OF THE MONTH!

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KATIE LLEWELLYN single-handedly built a property management system in Excel, and with constant updates and editing, adding features and functionality this has allowed us to stay in business, not missing a day of check-ins, and was how we navigated Courage Classic, Copper Triangle, the weddings, and Union Peak. Thank you, Katie!

The CEN RES TEAM pivoted quickly to book in a new system, fielding external phone calls about the resort-wide outage initially and more specifically with lodging reservation process and nuances now with final payments, and being without key leadership so that they may focus on getting us live again. HUNTER LINEKIN jumped in and time-travelled through 110+ days of bookings, final payments, cancelations, rekeys, and after all of that, jumped in the help Front Desk to keep things moving. The FRONT DESK TEAM were front and center with the initial lock-outs when Salto went down, while pivoting to doing check ins via Excel and learning new procedures on the fly and handling the guest questions face to face.

TIM LONERGAN, who has been working extremely long hours to support his teams, who are front and center in all of this. DAVE TORNOW worked double duty as our only bell person with resort-wide lockouts, and then seamlessly covering the night shift afterwards. LIAM RILEY came to Front Desk during the first days of being down to help with arrivals and making keys. NICOLE SIMMONS rebuilt months of owner reservations and checked them for accuracy after the system backup erased the results of many owner calendar submissions. The RENTAL OWNER SERVICES Team, who has been the frontline with our concerned Homeowners with their portal being down - these partners are much more invested than even a repeat guest and these conversations are deeply personal for many - this is once again Tim, Nicole, Liam and MCKENZIE GRAHAM - thank you for maintaining your composure and professionalism during these difficult conversations.

SANDI SIEBENTHAL for her hard work keeping operations going with Housekeeping, manually running the boards and keeping rooms statuses straight so that things could be as seamless as possible for arriving guests and front-line staff. The HOUSEKEEPING TEAM, who had to learn a whole new procedure on the fly, on the busiest weekend of the summer, and CONDO MAINTENANCE who also kept things running smoothly in turn, where normal pre-arrival processes changed quickly.

GRACE POMEROY and the ATHLETIC CLUB TEAM, who many may not know also run on V1, have also been down this whole time. Grace is singlehandedly catching up 110+ days of transactions and day ends, in sync with the rebuild, and the rest of the team who are still in contingency mode as well.

Every member of our team who is not called out specifically is picking up the slack so that their coworkers can devote their time and energy to getting back up and running, while keeping day-to-day operations moving while shorthanded. This is quite literally the whole Division; this effort has been nothing short of incredible. Thank you, Lodging Team!!

NOMINATED BY: Krystal Ryan