



# OCTOBER & NOVEMBER 2025

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November  
Playmaker 2025

## Jake Brossard

### Building Superintendent - MOD Property Management

I am excited to nominate Jake Brossard for Playmaker of the Month for November 2025! Jake has been an essential member of the Property Management team, consistently demonstrating dedication, professionalism, and pride in his work.

Jake approaches every task with a positive attitude and a strong sense of responsibility. His attention to detail and clear communication ensure smooth transitions between shifts, keeping operations running efficiently.

A natural leader, Jake is approachable, supportive, and always willing to help others. He shares his knowledge, trains teammates, and finds creative ways to improve processes and strengthen the team. Beyond internal operations, Jake goes above and beyond for guests, making sure they feel welcome, informed, and well cared for.

Jake's leadership and commitment to excellence make him a true example of a Playmaker!

NOMINATED BY: Elizabeth Baldwin



November  
Playmaker 2025

# Vincent Harrison

## Property Maintenance Facilities Technician

## Property Management

Vinny does the hard jobs when no one else will/ wants to.

Vinny covers the evening MOD on Sundays and Mondays, and as head MOD, I know I can give him hard tasks to do and they will get done.

After asking everyone in the department to help with cleaning up the leaves that have fallen before the snow comes, only Vinny was willing to do it in the cold and the snow. I saw him out in the courtyard of the Cirque picking up leaves while it was actively snowing. He went out of his way to do a job that no one else wanted to do, and he did a great job despite the weather.

He's shown a ton of honesty and integrity and a great work ethic, even when no one is watching, as he is alone on his shifts in the evening.

Vinny is consistently stepping up to the plate and doing more than just technician work; he truly is a playmaker for this department!

**NOMINATED BY: Jake Brossard**



November  
Playmaker 2025

**Tony Taylor**  
**Association Manager**  
**Property Management**

Tony has been working with the B-Lot Association on major repairs to the B-Lot Parking Structure all summer long. He managed to get a large number of significant repairs completed in time for ski season after an entire summer of closure for the structure. This was a great example of Copper's "Enduring" value. His effort to connect the Board of Directors, concrete companies and other vendors, and Copper staff to complete these tasks will create safe conditions and provide structural integrity for years to come. Also, strengthening relationships and finding clearer understanding of how the parking association functions will allow for smoother continued repairs in the future. Tony also demonstrated the "Entrepreneurial" value in many ways. Firstly, he handled much of these tasks himself and learned a lot of new aspects of the operations to get it all done. He also embraced change in his workflow and day-to-day as he adapted to the challenges the project through his way.

We're all very happy to have the B-Lot structure back in operation for the ski season and I want to compliment Tony on his tremendous effort and perseverance to see this project through to completion. Thank you, Tony, for all your hard work and focus!

**NOMINATED BY: Justin DeSola**



October  
Playmaker 2025

## Suzanne Snell

### Senior Manager of Employee Experience

### Employee Experience/HR

Some heroes wear capes; Suzanne wears a Copper nametag and a never-ending smile. If you are not aware, Suzanne spent 25 years in Mountain Operations, and she knows how to get things done! Her newest project was taking on a scheduling administrator role for Copper Mountain and completely recreating the back-end of the system in Workday so that departments can start scheduling directly in the system in order to leverage some labor-management functionality that is coming down the pipeline. She has literally spent her days off, late evenings, and early mornings doing system set-up, meeting individually with teams to meet the needs of their business, and getting schedules launched. In the midst of it all, she has kept her team engaged and motivated through the onboarding madness. Her super-hero power is her infectious laugh and positivity - the busier we get, the more motivating she is to the rest of our team! Thank you, Suzanne, for leaping tall buildings in a single bound and getting us set up for the next generation of scheduling!

**NOMINATED BY: Kelly Renoux**



November  
Playmaker 2025

Ryan Putnam  
General Manager  
Aerie

Ryan, we are thrilled to recognize your outstanding management of the World Cup event tents, which truly brought our Mission to life, delivering memorable experiences for thousands of attendees. Your work demonstrated the power of our Values, particularly Teamwork, as you successfully coordinated complex logistics to bring out the best in everyone involved; your Enduring focus ensured that the infrastructure was secure and successful for the long haul; and your Responsible decision-making guaranteed a safe and professional environment. Thank you for your leadership and dedication—you made the entire event feel seamless and successful, proving that we can enhance people's lives and have fun doing it!

NOMINATED BY: Brian Duncan



November  
Playmaker 2025

# Osman Rivera Cook Aerie

We recognize Osman as one of our Enduring cooks for the World Cup event. Your dedication is built for the long haul. Your precise, consistent, and well-structured preparation guaranteed we had a rock-solid foundation. Your reliable execution was the key ingredient in delivering a truly great and memorable experience that lasted all the way through the final course.

**NOMINATED BY: Alex Taylor**



November  
Playmaker 2025

**Paula Gibson**  
**Business Center Agent**  
**Banquets**

Paula has demonstrated both incredible teamwork and patience! She has also been "enduring" but unfortunately not in the way that we'd like to use the term. She's persisted through incredible technical/IT challenges to complete needed menus, World Cup items, labels, patrol cards, and tasks for many Copper departments. Nothing has been easy or smooth, and she keeps battling to get everything done. Can't thank her enough!

**NOMINATED BY: Nina Michel**



Playmaker 2025

## Lana Furness Barista Camp Hale Coffee

Lana is always friendly, always aware, and always taking an active role. But this month I witnessed her really be the hero! An older woman came up to our counter and asked for some help with an app on her phone - nothing to do with Copper, coffee, or Lana's job. But Lana took the time to walk her through, step-by-step, what she needed to do and made sure that she understood how to do it on her own in the future! Lana made sure her job duties were taken care of while she took the extra time that this guest needed. The guest was so appreciative and even said "you've saved this old lady's day!"

NOMINATED BY: Elizabeth McCole



## Playmaker 2025

# Parker Hollstein

## Dishwasher

## Downhill Duke's

We would like to nominate Parker Hollstein for a Playmaker Award for going above and beyond his normal responsibilities in an unexpected and challenging situation within Employee Housing. When a frightened dog escaped from a room in the EDGE, the Employee Housing and HR teams were struggling to safely approach it and locate the owner. Without hesitation, Parker, who happened to be walking down the hallway, stepped in with creativity, compassion, and true Copper spirit—using his own burrito to gently lure the scared dog to him so he could read his collar.

This simple, resourceful act exemplifies several of POWDR's core values. Entrepreneurial thinking was on full display as he embraced the moment, took a chance, and devised a clever, effective solution. His actions were deeply Responsible, prioritizing the safety and well-being of both the animal and those trying to help. And above all, he demonstrated incredible Teamwork, stepping outside his role to support fellow employees and ensure the situation was resolved quickly and calmly.

By turning an unexpected moment into a memorable act of care, Parker truly embodied our mission to have fun, be thoughtful, and make a positive impact. Thank you, Parker!

**NOMINATED BY: Natalie McCarthy, Emily Pankey**



October  
Playmaker 2025

Tracey Laurina  
F&B Business Manager  
F&B Admin

Tracey is one of the most passionate Copper employees I have ever met. Behind the scenes, she literally interviews thousands of candidates each year across the globe to make sure our F&B establishments have the horsepower to run each year. And even after these thousands of interviews, she still has the same enthusiasm and positivity with every one of them as she had the thousand prior! I had the pleasure of working the Summit High School Career Pathways event with Tracey, and her excitement and optimism is truly contagious -- the kids loved chatting with her, and she represents Copper in such a bright light. I have also seen her put the utmost care and time into making sure all of our international employees have a great experience interviewing, applying for their visa, travelling to Copper, and then travelling back home or to their next work location. The amount of logistics and tracking that goes into this process is truly staggering, and Tracey is a joy to work with on it all. Thank you, Tracey, for being such a great cheerleader on behalf of Copper!

NOMINATED BY: Kelly Renoux



**October  
Playmaker 2025**

**Kyle Peterson**  
**Senior Manager of Sales/Services**  
**F&B Admin**

Kyle is a fortune teller - she can literally predict the future and knows exactly the questions to ask and details to consider when putting on any event at Copper. Every year, we work with Kyle to set up all of our employee events, dinners, trainings, etc., and Kyle provides suggestions, works miracles, and makes sure that the F&B Teams are set up for success for any event we are doing. We literally could not do the employee cultural events without her and her team. One event I wanted to call out was her work on the most recent Summit Foundation Board Meeting at Copper. This is a who's who of the heads of industry in Summit County, and we always like to put our best foot forward when they meet at Copper annually. Kyle is always there early, making sure everything is running as smoothly as possible, and is only a call away for anything. The organizers forgot to make some copies of handouts upon arrival - no problem for Kyle, one email and she had everything printed out and delivered to the conference room in literally 10 minutes. Thank you, Kyle, for going above and beyond and putting yourself into every event that you do; our employees so appreciate your attention to detail and logistics magic!

**NOMINATED BY: Kelly Renoux**



November  
Playmaker 2025

**Razvan Bozesan**

**Lead Cook**

**Forage and Feast**

A massive thanks to Razvan! You truly embodied the Entrepreneurial value during the World Cup events. When faced with unexpected changes, your ability to quickly embrace change, creatively improvise, and take chances on new solutions was invaluable. You rapidly adapted to the workflow, ensuring the entire team could serve up a flawless event. That adventurous spirit helped us venture more and succeed, proving your contribution is irreplaceable.

**NOMINATED BY: Alex Taylor**



November  
Playmaker 2025

**Mac Daily  
Host/Busser  
Forage and Feast**

A huge shout-out to Mac for their outstanding work power washing the deck! The difference is night and day—it looks absolutely fantastic. This effort is a perfect example of Teamwork in action, showing a dedication to working hard to bring out the best for others by ensuring our shared spaces are clean, welcoming, and well-maintained. Thank you for making our workplace shine!

**NOMINATED BY: Kathryn Patrick**



November  
Playmaker 2025

## Taylor McCracken Server Forage and Feast

We want to recognize you all for your outstanding collaboration on the deck power wash. This wasn't a one-person job, and the way you coordinated, shared the physical load, and supported one another truly exemplified Teamwork. Not only is the deck now sparkling clean and much safer, but your efficient approach saved us valuable time. This level of coordination is exactly what drives our success. You took a necessary task and turned it into a smooth, efficient project—the definition of working better together. Your positive attitude while tackling this chore was infectious and a great boost for everyone. Well done!

NOMINATED BY: Kathryn Patrick



November  
Playmaker 2025

## Kevin Midkiff Server Forage and Feast

A huge shout-out to the Deck Detail Dream Team who tackled the power washing project! You all demonstrated our core value of Teamwork. Watching you organize the equipment, cover different sections, and assist each other to get the job done quickly and thoroughly showed cohesion and a shared commitment to keeping our space looking fantastic. The deck looks amazing, thanks to your effort!

**NOMINATED BY: Kathryn Patrick**



November  
Playmaker 2025

# Andrew Mihalchick

## Server

## Forage and Feast

Shout-out for grabbing a hose and tackling the deck power wash. This was an awesome example of Teamwork and taking shared ownership. Your initiative didn't just clean a surface; it instantly improved the look and feel of our whole outdoor area. Seeing someone step up for a job outside their typical duties is truly inspiring and perfectly embodies our core values. Thank you for stepping up, pitching in, and making sure our whole facility shines. The collective effort makes a real difference, and we all benefit from your commitment to keeping our shared spaces looking pristine! We appreciate it!

NOMINATED BY: Kathryn Patrick



November  
Playmaker 2025

**Kat Patrick**  
**General Manager**  
**Forage and Feast**

We want to formally recognize Kat for her outstanding, mission-critical work in maintaining and running our building operations while navigating the World Cup events. You ensured that everyone else could focus on our mission to deliver memorable experiences at Copper Mountain and the World Cup event. Thank you, Kat, for your unwavering responsibility and brilliant operational leadership.

**NOMINATED BY: Alex Taylor**



November  
Playmaker 2025

**Alex Taylor**  
**Sous Chef**  
**Forage and Feast**

We want to recognize Alex, for demonstrating exceptional Responsible action. In the fast-paced, high-pressure 'kitchen' of the World Cup and Aerie building, you were the thoughtful curator. You were mindful of every decision, ensuring resources were managed carefully and prioritizing the well-being of the team and the venue—our people and our planet. Your considerate approach guaranteed that the event was not only a success but also handled with the utmost care, helping us achieve our mission responsibly.

**NOMINATED BY: Kathryn Patrick**



November  
Playmaker 2025

**Sedrick Wilson**

**Cook**

**Forage and Feast**

Sedrick, you were the heart and soul of our World Cup kitchen! You demonstrated exceptional Teamwork and Soulful dedication. Your passionate, yet humble, approach ensured the environment was positive and energetic, helping us all enhance peoples' lives by creating a successful and fun atmosphere. Thank you for bringing out the best in everyone around you!

**NOMINATED BY: Alex Taylor**



November  
Playmaker 2025

# Nathan Danielson

## IT Support Specialist 1

IT

“I’ll be right over.”

For the past several weeks, I have had the pleasure of working with someone who has truly gone above and beyond as we prepare for the upcoming season.

Nathan Danielson with Copper IT has been helping our team of 12 Ski & Ride School leaders move our files to a new location, and to onboard and reset network IDs for eight team members - all during late October/Early November; easily one of the busiest times of the year. What makes Nathan stand out is not just the work he does, but how he does it. He is friendly, approachable, patient, and endlessly willing to help. Nathan is the calm during the storm, always working hard to bring out the best for others - one of the pillars of being a Playmaker.

Nathan has also been consistently accessible and responsive to us during a time when he surely has plenty of other commitments. He couldn’t be more patient with us - especially those of us who need a little more time and explanation when it comes to “IT stuff”!

“I’ll be right over.” Four small words in an email from Nathan, but they made a tremendous impact on our team.

Thank you, Nathan!

NOMINATED BY: Lizzie Messerschmitt



October  
Playmaker 2025

**Lorinda Merrill**  
**IT Business Analyst**  
**IT**

I am nominating Lorinda specifically for her efforts in relation to the Yellow Dog installation, implementation, and training she has conducted in the past few months. I believe this effort speaks to many Copper Values. Enduring - installing a system that will make transacting business easier and more friendly for guests, as well as employees who account for inventory. Teamwork - Yellow Dog required collaboration from teams, departments, and vendors to bring everything together, and Lorinda did so with grace. Entrepreneurial - Embrace change! This was a significant change village-wide, and Lorinda did an amazing job of ushering in changes and portraying those to others, such that they are being widely accepted, and processes will improve.

**NOMINATED BY: Jeff Ireland**



November  
Playmaker 2025

## Haley Gray Plaisted Central Reservations Group Lead Central Reservations

I would like to nominate Eva and Haley as Playmakers for November. As the Group Supervisor and Group Lead, they were the instrumental in managing the lodging reservations for the World Cup athletes. Their responsibilities included building room blocks, creating complex packages, processing changes with quick turnaround times, assigning rooms, and also assisting the Front Desk with modifications to in-house guests. Throughout the past month, Eva and Haley demonstrated exceptional dedication and attention to detail, ensuring accuracy at every step. Their hard work was instrumental in providing athletes from around the world with the accommodations they needed for a successful World Cup event. Thank you for all of your hard work!

NOMINATED BY: Katie Llewellyn



November  
Playmaker 2025

## Eva Kimberly

### Central Reservations Supervisor

### Central Reservations

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NOMINATED BY: Katie Llewellyn



**November  
Playmaker 2025**

**Jeanne Belli  
Volunteer Ambassador  
Guest Services and Guest Experience**

I would like to nominate Jeanne, one of our Volunteer Ambassadors, for a Playmaker Award. Her role is to help guests around the resort, but recently she went far above and beyond her normal responsibilities in a way that truly reflects POWDR's Mission, Values, and Commitment.

After learning that I had been involved in a car accident with a deer, she took it upon herself—on her own time—to bring me deer whistles for my car. This was not something she was asked to do, nor was it part of her regular duties. It was simply a thoughtful, caring act that demonstrated genuine compassion and responsibility. Her gesture brought me comfort and peace of mind during a stressful time and showed how deeply she cares about the well-being of others.

Her actions embody several POWDR Values:

**Responsible** – She was thoughtful and proactive in looking out for the safety of a fellow employee.

**Soulful** – Her kindness, humility, and empathy were evident in this heartfelt gesture.

**Teamwork** – She contributed to the well-being of someone in our Copper community without hesitation.

**Enduring** – She took meaningful action that will help prevent future incidents and keep our employees safe.

This is exactly the type of above-and-beyond behavior we aim to recognize in our Playmaker program. Her willingness to go out of her way to support a fellow team member demonstrates the spirit of our community and enriches the culture we strive for at Copper Mountain.

I am grateful for her thoughtfulness, and I believe she is highly deserving of this recognition.

**NOMINATED BY: Natalie McCarthy**



November  
Playmaker 2025

## Haley Gray Plaisted

Cen Res Lead Agent  
Central Reservations

Haley played an integral part in ensuring accurate reservations over the Stifel Copper Cup, spending the last several months fielding modification and update requests to lodging blocks and rooming lists for the event. Haley was solid and thorough in her approach, working closely with the Group Reservations Team, Group Sales and Services and athletes, teams, supporting staff to ensure their lodging stays and experience were seamless. Haley handled many last minute, or urgent Group lodging requests with poise and attention to detail. Thank you so much Haley for playing an important role in the success of the World Cup!

NOMINATED BY: Tim Lonergan



November  
Playmaker 2025

**Eva Kimberly**  
**Cen Res Supervisor**  
**Central Reservations**

I would like to nominate Eva for a November Playmaker, as she has been our Stifel Copper Cup lodging reservation master. This amazing event took the word granular to a whole new level as it pertained to our lodging at Copper. For months, Eva was building, adding, removing and modifying reservations for World Cup athletes, teams and supporting staff. Eva was unwavering and always doing whatever needed to be done for our valued guests and internal teams, often with a very quick turnaround, to provide a streamlined lodging experience leading up to and over the World Cup. Of course, all with a smile on her face! I cannot overstate the important role Eva played in the success of this event. Thank you Eva, for being a Stifel Copper Cup rockstar!

**NOMINATED BY: Tim Lonergan**



November  
Playmaker 2025

## Jacob Tedder ROS Coordinator Rental Owner Services

In the week prior to the Stifel Copper Cup we saw a large influx of guests come into our lodging for the first time of the winter season, which created some unique plumbing challenges for our guests. This included a major clog in a line that persisted and impacted several guests in Tucker Mountain. Jacob over the course of multiple days, worked diligently with both internal teams and external vendors, staying in the field several hours after the ROS Office closed to ensure the issue was resolved and a satisfactory resolution provided for both our owner partners and the impacted guests alike. Jacob takes the initiative to do what needs to be done and this was a great example of the type of problem-solving approach he displays regularly. Thanks for all that you do Jacob!

NOMINATED BY: Tim Lonergan



## Playmaker 2025

# Lauren Resnick

## Resort Services Group Manager of Retail

## Rental/Retail

## PEAK AWARD WINNER!

I want to give a big shout out to Lauren Resnick for all of her hard work with Retail's transition from RTP to Yellow Dog for our inventory and point of sale. This was a months long project that impacted other divisions also, but with Retail, Lauren did the heaviest lifting for our world - going line by line, item by item, SKU by SKU and organizing a new retail product map for import with new naming conventions and even categories in some cases. The transition happened over our year-end inventory counts, and Lauren's months of hard work made this a relatively easy process, considering how big the change was for us.

As stores reopened for the winter season earlier in November, Lauren was on hand to help with training questions and issues that arose as we all learned a new point of sale system. Both Powdr staff who helped and our Yellow Dog account reps said that the Copper transition was the smoothest they had done, and for Retail, this was largely due to Lauren's tireless efforts and dedication to this project. THANK YOU, Lauren! We so appreciate your hard work and attention to detail bringing us live with Yellow Dog.

**NOMINATED BY: Krystal Ryan**



October  
Playmaker 2025

**Olivia Brenner**  
**Graphic Design Coordinator**  
**Marketing**  
**PEAK AWARD WINNER!**

Olivia has truly gone above and beyond in preparing us for the Stifel Copper Cup, managing numerous high-level projects with incredible dedication. She has consistently put in long days – often 12+ hours – to meet critical deadlines, all while maintaining clear communication, creative excellence, and a positive attitude under pressure.

Despite the challenges of organizing a large, first-time event with numerous stakeholders, Olivia has handled everything with composure and professionalism. She's brought the Copper Cup brand to life in such a fun, engaging, and distinctive way that truly sets it apart from other World Cup events.

Her creativity, attention to detail, and commitment to collaboration have impressed everyone involved. She's blowing us all away, and I can't wait to see her hard work fully come to life at the event.

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Olivia has gone above and beyond in helping us prepare for the World Cup. Probably every visual you see around the resort, on our social media, or in advertising has been designed by her. She has designed everything from credentials, to banners, to the Spectator Guide, to maps. She has taken complete ownership of designing and bringing our World Cup brand to life. Her commitment to seeing the design process through is incredible. With this being a new event to Copper, it was critical that the designs be easy to interpret and understand for our guests and staff, and she has produced amazing visuals that enliven the Copper brand and Stifel Copper Cup sub-brand.

**NOMINATED BY: Meagan Brady & Olivia Butrymovich**



Playmaker 2025

# JB Bodensteiner

## Snowmaker

### Grooming/Slopes and Snowmaking

JB came to us as a light duty employee for parking a couple of weeks ago. During World Cup he was put in charge of 3-4 volunteers each day the whole weekend. It is not his responsibility to be supervising anyone in parking but was super positive about it and was willing to do anything to help out the team. At the end of each day, all of the volunteers had great things to say and absolutely adored him! Thanks JB!

NOMINATED BY: Squinto



October  
Playmaker 2025

## Erik Harvey

### Supervisor - Lift Maintenance

### Lift Maintenance

OSHA - four letters that are always talked about but rarely experienced firsthand but Copper has the privilege. One of the main areas of focus was Lift Maintenance and we had a lot to correct before, during and after the SST visit last spring and continuing into this fall. Our fleet of lifts spans a few generations, from 1972 to 2024, and with OSHA's minimal historical involvement and familiarity with the ski industry, coming into compliance has been challenging to say the least. With help from the entire team, Erik and Jake have been instrumental in the analysis, planning and implementation of corrective actions to ensure compliance and improved workplace safety. From ladder gates, guarding sheave assemblies, handrails, kickplates, policies and procedures the effort is on-going and will be a part of who we are moving forward. Thanks to Erik and Jake for jumping on it and making our abatements sensible, practical, user friendly, complete and on-time.

**NOMINATED BY: Mark Kramer**



October  
Playmaker 2025

## Jake Peterson

### Supervisor - Lift Maintenance

### Lift Maintenance

OSHA - four letters that are always talked about but rarely experienced firsthand but Copper has the privilege. One of the main areas of focus was Lift Maintenance and we had a lot to correct before, during and after the SST visit last spring and continuing into this fall. Our fleet of lifts spans a few generations, from 1972 to 2024, and with OSHA's minimal historical involvement and familiarity with the ski industry, coming into compliance has been challenging to say the least. Erik and Jake have been instrumental in the analysis, planning and implementation of corrective actions to ensure compliance and improved workplace safety. From ladder gates, guarding sheave assemblies, handrails, kickplates, policies and procedures the effort is on-going and will be a part of who we are moving forward. Thanks to Erik and Jake for jumping on it and making our abatements sensible, practical, user friendly, complete and on-time.

**NOMINATED BY: Mark Kramer**



November  
Playmaker 2025

## Tallie Barrett Volunteer Ski Patrol (Junior) Ski Patrol

Tallie is a junior ski patroller entering her second season and is a high school senior. She has gone above and beyond this Fall, assisting in teaching the Outdoor Emergency Care (OEC) class for the new junior ski patrollers. Despite her rigorous course load at school, Tallie has been getting her instructor certification for OEC, which has involved developing lesson plans and attending virtual and in-person class time with the new junior patrollers weekly since August, and completing an instructor development course over the summer. Not only does this help our new junior patrollers in their OEC class, but it is helpful for the patrol as a whole to have more certified instructors for our OEC refresher at orientation each fall.

Having Tallie as one of the instructors for the course has been beneficial for the students, as they can see the result of her hard work and mastery of OEC skills. The students love having someone relatable who was in their shoes, taking the class last year. I was thrilled that she wanted to become an instructor. She is so confident, funny, and makes teaching look easy.

I am super proud of Tallie for taking these steps to help our team and for creating a new pathway for junior patrollers to be leaders on our patrol. Last year, Tallie volunteered more than double the required number of days. I hope to see her often this season so she can model the teamwork and excellence that all junior patrollers strive for. This is the first time that I am aware of in which a junior patroller has gotten their instructor certification at Copper. I hope others will follow her example to keep improving the OEC class and the junior program as a whole.

NOMINATED BY: Kanani Eichholz



November  
Playmaker 2025

## Linda Bush Mountain Safety Patrol Volunteer Ski Patrol

Each year, we create a schedule for the Team Leaders identifying how many we need each day for the season and who will take the spots. This takes a lot of time working through everyone's availability and the days they would like to work. Creating this file took me a week to complete when I was doing it.

This year, Linda Bush and Terra Lee wanted to help, and they took on this project to improve how we fill the days and maximize everyone's availability. They created a new program and solicited feedback from all the other TLs on how it should look and be user-friendly. They spent days creating and perfecting the program.

The program will be something we can use each year, and it will cut the amount of time devoted to this task by 70%. These two are definitely Play Makers and represent true devotion to the program with a goal of making the Team better.

**NOMINATED BY: Tom Meredith**



November  
Playmaker 2025

## Connor Clanton

Ski Patroller

Ski Patrol

I would like to start by saying "Thank You" Connor. Leading up to the World Cup, Patrol was also trying to open additional terrain for public while assisting the World Cup set-up and attending to other guest needs on the mountain. Connor took it upon himself to lead this work mission. This entailed gathering materials, (signs, banners and a whole bunch of rope and bamboo). At that point all the help that we could give him was a handful of new hires that he had to explain the mission to and show what we expect of them on work missions. In addition to all of this, he needed to use his expert knowledge of this terrain to identify what potential hazards that were in need of marking.

Whenever there is work to be done Connor is always one of the first to jump up, all the while having a huge smile on his face. His calm demeanor and intimate knowledge of his job make him perfect for helping educate our rookie team members in all aspects of patrol. The following day talking with Connor when we were opening this terrain and a new lift, you could see the pride on his face knowing the work that he accomplished and that we were able to help give a better skiing product to the public. It is always a pleasure working with you and Thanks Again for all that you do.

NOMINATED BY: Thomas Creighton



November  
Playmaker 2025

## Grayson Cooper Volunteer Ski Patrol Ski Patrol

I am so grateful every single day for Grayson Cooper and what he has done for Copper Mountain Junior Ski Patrol. I can never thank him enough. It is Grayson's third year volunteering at Copper as a Volunteer Ski Patroller and his second year teaching the Outdoor Emergency Care (OEC) class for our junior patrollers and co-leading the junior program with me.

Grayson puts in countless hours throughout the summer and fall to ensure that the students succeed in the hybrid course. The course is extremely challenging, but just as rewarding. When meeting with parents of the new students, they are impressed not only with Grayson and the class but with the growth they have seen in their kids over the past few months. The class pushes them to step up in a way that high school rarely asks them to. The kids work hard, but they are also excited to come to class and are so excited to get on the hill this winter. The junior patrollers are being trained to such a high standard that they fit seamlessly with our patrol. I am extremely proud of the class that we are providing.

Grayson is so incredibly smart, motivated, and data-driven. He thinks of everything. When grading their tests, he gives them percentage breakdowns by chapter so they know where to focus their studies. Once the class is over, he has assignments for them to understand how Denver Metro Protocols for EMS differ from OEC and to gain familiarity with equipment that is not in their scope but that they can assist with. He brings the students to the clinic to practice giving handoffs to the charge nurse so that when they come in with their real patients, they know what to do. In their second year of patrolling, he has assignments so that second-year juniors feel supported coming back on the hill. He cares so much about the students and gives them the best possible chance for success in this course. Junior ski patrol is such an incredible opportunity for kids to develop their medical skills, teamwork, and leadership, and as someone who started patrolling at the age of 14, Grayson knows exactly how valuable it is.

I love working with him, and I hope he stays here forever.

NOMINATED BY: Kanani Eichholz



November  
Playmaker 2025

## Ron Doyle Mountain Safety Patrol Volunteer Ski Patrol

Thank you for your invaluable help with the computer work; your expertise and dedication go above and beyond. Your patience, skill, and willingness to help made a meaningful difference and contributed to a successful start to the season for the Mountain Safety Patrol program. This past summer, totally on your own time, you created 2 video presentations to use for the annual online training for the MSP team members. Additionally, at your own expense and time, you created New Hire Orientation booklets - spiral bound, laminated, and a size small enough to carry in our jacket pockets. This was so well-received by all the MSP members that we will continue to make these booklets for everyone. In addition, you have been on call to assist me, a new Team Lead, with navigating the various MSP computer programs whenever asked.

**NOMINATED BY: Ann Findley**



**November  
Playmaker 2025**

**Tom High  
Ski Patroller  
Ski Patrol**

During the Stifel Copper Cup, Tom led a crew before, during, and after the event to coordinate the hauling of TV equipment, tent gear, and course workers via toboggan. With nearly a decade of ski patrol experience, he approached this assignment with seriousness, ownership, and a desire to excel. He took initiative to communicate with outside personnel and organized eight patrollers into teams to ensure all gear was delivered safely and efficiently.

Tom approached this assignment with confidence and professionalism, using expert rig-running skills to get equipment to each designated location alongside his crew. “High’s Hauling,” as we have been calling this team, has adapted to sudden changes in equipment schedules, evolving course needs, and challenging conditions. Tom’s leadership, positive attitude, and ability to elevate his team ensured smooth operations throughout the event and exemplified Copper Mountain’s mission of going above and beyond to enhance the guest and employee experience.

**NOMINATED BY: Baylee Rice**



November  
Playmaker 2025

## Michael Hoffmann

### Volunteer Ski Patrol (Junior)

### Ski Patrol

Michael is a junior ski patroller entering his second season and is a high school senior. He has gone above and beyond this Fall, assisting in the teaching of the Outdoor Emergency Care (OEC) class for the new junior ski patrollers. Despite his rigorous course load at school, Michael has been getting his instructor certification for OEC, which has involved developing lesson plans and attending virtual and in-person class time with the new junior patrollers weekly since August. Not only does this help our new junior patrollers in their OEC class, but it is helpful for the patrol as a whole to have more certified instructors for our OEC refresher at orientation each fall.

I was so happy that Michael wanted to get his instructor certification. He was the highest scoring student in last year's class and has shown himself to be an excellent junior patroller. As an instructor, Michael has been patient, knowledgeable, and clear. I am so impressed by his mastery of the OEC material, and the new students have appreciated learning from someone relatable who was in their shoes last year.

I am so proud of Michael for taking these steps to help our team and for creating a new pathway for junior patrollers to be leaders on our patrol. I look forward to working with Michael this year and am so grateful for his help in making this the best OEC class Copper has seen so far!

NOMINATED BY: Kanani Eichholz



November  
Playmaker 2025

**Dan Keltz**  
**Senior Patroller/Avalanche Forecaster**  
**Ski Patrol**

Dan has really put in work for our weather department this season. Dan has replaced our datalogger at the Cache weather station over the summer, revamped the Tucker Weather Station, and is working on creating new hardware and software systems for displaying our weather data in real time with an outside consultant. Early functionality of our weather stations is vital to our avalanche forecasting, mitigation program, and overall slope safety. We are grateful of your effort.

**NOMINATED BY: Reed Ryan**



November  
Playmaker 2025

## Betty Koenig Mountain Safety Patrol Volunteer Ski Patrol

Betty, thank you for taking the time—and using your own resources—to prepare the New Hire starter kit (latex gloves, bandages, band aids, hand warmer, small notepad & pencil). Your dedication and generosity did not go unnoticed, and we are sincerely grateful. The skiing public will be appreciative when they have a minor incident, and the New Hire is prepared to help. In addition, you frequently bring in fresh homemade baked goods for our morning meetings - they are always delicious and devoured by everyone.

NOMINATED BY: Ann Findley



November  
Playmaker 2025

## Terra Lee Mountain Safety Patrol Team Leader Ski Patrol

Each year, we create a schedule for the Team Leaders identifying how many we need each day for the season and who will take the spots. This takes a lot of time working through everyone's availability and the days they would like to work. Creating this file took me a week to complete when I was doing it.

This year, Linda Bush and Terra Lee wanted to help, and they took on this project to improve how we fill the days and maximize everyone's availability. They created a new program and solicited feedback from all the other TLs on how it should look and be user-friendly. They spent days creating and perfecting the program.

The program will be something we can use each year, and it will cut the amount of time devoted to this task by 70%. These two are definitely Play Makers and represent true devotion to the program with a goal of making the Team better.

**NOMINATED BY: Tom Meredith**



November  
Playmaker 2025

**Ben Merkle**  
**Advanced Patroller**  
**Ski Patrol**

Ben has exceptional situational awareness. He notices the little things around the mountain that, if/when addressed, often make a big difference to our guests and co-workers. It is unique for a young patroller to have such mountain awareness, and more so to address the issues discovered.

Upon his return to patrol this season, Ben has been extremely enthusiastic about offering himself to assist with our annual lift evacuation training, jumping right into resource and staff organization, bringing a fresh perspective and energy to the process. I appreciate your help Ben.

**NOMINATED BY: Michael Wagenseil**



November  
Playmaker 2025

## Anne Parker Senior Ski Patroller Ski Patrol

Anne Parker has taken on many responsibilities to start this season. In addition to the role of Senior Patroller and Route Leader, she is now part of the Training Team for new Ski Patrollers and she assists in coordinating our medical supplies and distribution. Anne is all about "team." She has stepped into these new roles with enthusiasm and an infectious positive attitude that inspires our newest patrollers and veterans alike. She is a natural teacher, as well as being an active learner, who consistently goes the extra mile to make connections and be available. Anne exemplifies what it means to be an excellent patroller, both by her demeanor and her work ethic. Great Work Anne!

**NOMINATED BY: Martha Loring**



November  
Playmaker 2025

## Lindsay Riggs

Ski Patroller

Ski Patrol

Lindsay has gone above and beyond during early season operations. Lindsay was a team player by signing up multiple times a day during the two weeks Ski Patrol conducted speeder control. Her dedication to the mission that was assigned showcased her soulful and entrepreneurial characteristics. Her teamwork skills are a great contribution to the Copper Mountain Ski Patrol department.

**NOMINATED BY:** James Sides



## Playmaker 2025

# Colin Schaub

## Advanced Patroller

## Ski Patrol

Colin is in his fourth season with Copper Ski Patrol, and this winter he's really leaned into a new area of responsibility. After a solid summer on Bike Patrol, he started taking on the care and upkeep of our remote weather stations—work that isn't flashy but is absolutely essential for our avalanche forecasting, day-to-day weather decisions, and overall slope safety.

He's shown a steady curiosity for how the equipment works and what it takes to keep the data accurate. Colin's the type who will quietly sort out problems, ask good questions, and stick with something until he understands it. Later this winter he'll be attending Campbell Scientific School to build on that momentum and bring back even more know-how to the team.

Colin's initiative and follow-through make our operation stronger, and it's been great to see him take on this responsibility. He deserves recognition for stepping up and helping support a part of patrol that most people don't see, but everyone depends on.

**NOMINATED BY:** Trevor Lehto



## Playmaker 2025

# Ben Chiles CDL Shuttle Driver Transportation

## RALLY AWARD WINNER!

I am nominating Ben Chiles for a Playmaker award. Ben has been a personable and reliable member of our team for several years. He is always willing to help with extra duties throughout the year.

In late October, Graeme and Justin asked our department for assistance with a team building event for their group in Building Services.

I asked Ben to help with planning the event that featured parking and drive-through cone course challenges, backing skills, winter driving tips and pre-trip vehicle inspections. Ben came into work on several of his days off to help plan and build the program.

For the pre-trip inspection Cindi provided some eye-opening statistics on the cost of repairing damage to vehicles that did not have fluids checked regularly. Ben, Geoff, and Alan taught the group how to check fluid levels and other basic vehicle inspection skills.

The great attitude displayed by the Building Services team and willingness to build on their skills made the event challenging, competitive and fun.

The final driving challenge was the highlight of the morning. It required each driver to back through a  $\frac{1}{4}$  mile long cone course without hitting any cones. They were only allowed to use the two side mirrors of their trucks and vans.

Thanks Ben for your help with this event. Keep up the good work that benefits our team and Copper Mountain's safety.

**NOMINATED BY: Dan Ruh**



## Playmaker 2025

# Alan Cunningham

## CDL Shuttle Driver Transportation

### RALLY AWARD WINNER!

I am nominating Alan Cunningham for a Playmaker award. In past years Alan has taken on the additional responsibility of assisting with our CDL Training program making him a perfect fit for the project detailed below. His outgoing upbeat personality and excellent skills with making home baked treats continually add value to our team.

In late October, Graeme and Justin asked our department for assistance with a team building event for their group in Building Services.

I immediately thought of Alan and asked him to help with designing the parking and drive-through cone course challenges, backing skills, winter driving tips and pre-trip vehicle inspections. Alan worked extra hours on scheduled days and on his day off to help with the event.

For the pre-trip inspection Cindi provided some eye-opening statistics on the cost of repairing damage to vehicles that did not have fluids checked regularly. Alan, Ben & Geoff taught the group how to check fluid levels and other basic vehicle inspection skills.

The great attitude displayed by the Building Services team and willingness to build on their skills made the event challenging, competitive and fun.

The final driving challenge was the highlight of the morning. It required each driver to back through a  $\frac{1}{4}$  mile long cone course without hitting any cones. They were only allowed to use the two side mirrors of their trucks and vans.

Thanks Alan for your help with this recent project and the value you add to our team and Copper Mountain's safety.

**NOMINATED BY: Dan Ruh**



## Playmaker 2025

# Jeff Rivera

## Transportation Foreman

## Transportation

I am nominating Jeff Rivera for a Playmaker Award. Jeff is very talented at using his computer skills to improve the efficiency of our department.

His efforts with IT projects often elevate our team to the higher level of proficiency.

Prior to our CDL training this season I learned that the E-Signature program I used to collect and maintain DOT driver files no longer allowed us to use our pre-built forms. Jeff jumped in and began researching platforms offered by other vendors that allowed more flexibility. After testing several options, he took care of licensing and installation through the IT department. Jeff then re-formatted and uploaded dozens of DOT forms to the new system. Thanks to Jeff's hard work we now have a more efficient, flexible and less expensive tool for our DOT files.

Most recently Jeff, improved our efficiency with building our Daily Dispatch sheet. We used to prepare it by referencing the employee schedule and then typing the assignments into the Daily. Jeff built a tool that links to and transfers information from our weekly employee schedule to the corresponding date of our dispatch template saving time and resources that can be used elsewhere in the department.

Thanks Jeff for your willingness to help our team by researching and implementing new IT solutions that improve our department's efficiency.

**NOMINATED BY: Dan Ruh**



## Playmaker 2025

# Geoff Skews CDL Shuttle Driver Transportation **RALLY AWARD WINNER!**

I am nominating Geoff Skews for a Playmaker award. His willingness to routinely help with projects outside his usual duties with a great attitude and sense of humor add value to Cooper Mountain our team.

In late October, Graeme and Justin asked our department for assistance with a team building event for their group in Building Services.

We asked Geoff to help with designing a program that included parking and drive-through cone course challenges, backing skills, winter driving tips and pre-trip vehicle inspections. Geoff worked extra hours on scheduled days and on his day off to help plan and build the program.

For the pre-trip inspection section, Cindi provided some eye-opening statistics on the cost of repairing damage to vehicles that did not have fluids checked regularly.

Geoff, Alan & Ben taught the group how to check fluid levels and basic vehicle inspection skills.

The great attitude displayed by the Building Services team and willingness to build on their skills made the event challenging, competitive and fun.

The final driving challenge was the highlight of the morning. It required each driver to back through a  $\frac{1}{4}$  mile long cone course without hitting any cones. They were only allowed to use the two side mirrors of their trucks and vans.

Thanks Geoff for your help with this event and the everyday things you do to make Copper a great place to work.

**NOMINATED BY: Dan Ruh**



November  
Playmaker 2025

**Clayton Long**  
**Barn Supervisor**  
**Woodward Copper**

I would like to nominate Clayton Long for a Playmaker. Over the past few weeks, he has consistently demonstrated exceptional dedication to both our team and our customers. Clay has been extending his working hours on days when the team requires his assistance to ensure that all tasks are completed efficiently. He has also provided support to team members who require additional help. Furthermore, he ensures that all team members have the necessary resources to perform their duties effectively and that they receive adequate breaks.

Clay's commitment has had a significant positive impact on our workplace. The overall employee experience has improved due to his ability to maintain smooth operations, communicate clearly, and promptly address any issues that arise. Similarly, our customer experience has benefited from his leadership and meticulous attention to detail. Additionally, he is an exceptional coach who consistently provides valuable guidance and expertise to his team members.

One of powdrs pillars is teamwork, I believe Clay manages to bring out the best of others and that's why I think he would make a great Playmaker nominee. Thank you for all your hard work Clay!

**NOMINATED BY: Chris Olita**



October  
Playmaker 2025

## Building Services/Maintenance Development & Planning

This has been an amazing summer of maintenance, and the Team has crushed it. Whether the project was carefully planned and coordinated or a last-minute request, the team stepped up to make sure these were completed on time and on budget. These projects will have an enduring impact for the business units, employees and guests.

Thanks again for all that you do in keeping these Resort assets operational and looking good.

**NOMINATED BY: Graeme Bilenduke**



November  
Playmaker 2025

## Building Services/Maintenance Development & Planning TEAM OF THE MONTH!

The Building Services/Maintenance Team has been putting a ton of effort into Copper Station in preparation for World Cup. In addition to coordinating remodel contractors for Grand Hall, the team has responded to multiple walk-throughs and punch lists, has taken countless requests for new installs and modifications, and has fixed or repaired several outstanding issues with the building. There were clogged deck drains, blocked urinals, failed air handlers, leaking sinks, and so much more that they addressed to get the building to tip-top shape. The employee and guest experience will be better than ever thanks to their efforts.

Copper's "Enduring" value was on full display as they invested in long-lasting repairs that will benefit the building for years to come. They were also "Entrepreneurial" as they stayed flexible to changing needs and made decisions on how to best proceed with each request for repair. "Teamwork" anyone? They worked together, combining their various proficiencies to sort through and accomplish these difficult tasks. Let's not forget "Soulful"! This crew is humble and hardworking and I couldn't be more proud of what they accomplished.

Thanks so much to Building Services/Maintenance for all their focus, effort, flexibility, and hard work to get Copper Station and Grand Hall ready to be on the world's stage!

NOMINATED BY: Justin DeSola